

TERMS AND CONDITIONS PLUS CANCELLATION POLICY

The cost of your room will be debited from your card at the time of booking, this is refundable up to the one week prior to your arrival.

Due to COVID-19, if you book a room and unfortunately you can't come and enjoy our stay, your booking will be fully refunded, or postponed.

Cancellation charges as follows:

- Less than 1 weeks notice your 1st nights stay is charged. This is defined as being before 3 pm (the check in time) 1 weeks before you are due to arrive.
- Less than 48 hours notice your 1st nights stay is charged. This is defined as being before 3 pm (the check in time) 48 hours before you are due to arrive.
- There will be no changes or refunds possible on prepaid special offers unless agreed with Melanie in writing.

If you anticipate a late arrival (after 8:00pm) please telephone The Harrison to advise (07456 309 657)

All damages and breakages must be reported and paid for.

Any items missing will be charged for.

All our rooms are no smoking. Additional cleaning to rid a room of the smell of smoke will be charged to your card.

We look forward to meeting you and ensuring that you have a wonderful stay at The Harrison.